BUDDY REEL

BASIC TROUBLESHOOTING GUIDE

Rapid Spray

BUDDY REAL NOT WORKING

CONTACT RAPID SPRAY TO REPORT THE ISSUE

Are the reel and panel powered on?

- **YES** → **Does the reel work when pressing the right angle button on the panel yet not with the remote?**
  - **YES** → Remote needs to be paired or re-paired to the reel. Check the “How to pair my remote to my reel” procedure guide
  - **NO** → **When pressing any of the buttons does SL or FA come up on the display?**
    - **YES** → There maybe something that has come unplugged. Remove the panel and check the wires. If no loose connections are found, consider checking the 9-pin plug between the panel and the motor.
    - **NO** → In such a scenario, a new panel would be required.
- **NO** → **Is the fuse in the line okay?**
  - **NO** → If fuse is blown, it needs to be replaced
  - **YES** → **Is the wire harness kit connected properly? Black to Black & Red to Red?**
    - **NO** → Fix connection
    - **YES** → **Is the power being transmitted from the switch to the motherboard**
      - **NO** → Option for panel to be repaired by Rapid Spray
      - **YES** → **Is the power getting to the motherboard?**
        - **YES** → Motherboard needs to be replaced
        - **NO** → Switch needs to be replaced