BUDDY REEL
BASIC TROUBLESHOOTING GUIDE

BUDDY REEL WINDS IN VERY SLOW

Does it start off normal speed then go slow when you still have alot of hose out?

YES

Check home base setting if it reset itself

Can customer do this?

YES — Check the Home position in the Buddy reel programing sheet and set it to H0.

NO — Rapid Spray to guide the customer on the step by step procedure

Pull out some hose and try it. 5 to 10m should do it.

Did it work?

NO → CONTACT RAPID SPRAY TO REPORT THE ISSUE

YES → END

NO

Check the Home position in the Buddy reel programing sheet and set it to H0.

H0 is already on shown on the display

Pull out 5 to 10m of the hose and try it.

Did it work?

YES → END

NO → CONTACT RAPID SPRAY TO REPORT THE ISSUE

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Rapid Spray