Rapid Spray Pty Limited The Liquid Management People

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Buddy MegaDrive™ Smart Reel Motor – Warranty Policy

At Rapid Spray, we stand behind the strength and reliability of the Buddy MegaDrive™ Smart Reel Motor. That's why we're proud to offer a Lifetime Guarantee on the motor itself.

What's Covered

- Repair or replacement of the motor (excluding the controller or any other accessories).
- The guarantee applies for the lifetime of the original purchaser.
- If the product is sold or transferred to a new owner, coverage continues for up to 10 years from the original purchase date.

What's Not Covered

- Controllers, wiring, or accessories supplied with the motor.
- Normal wear and tear, misuse, or damage caused by incorrect installation or operation.
- Freight costs associated with returning the product for assessment or repair.

How to Claim

- 1. Provide proof of purchase (original receipt or dealer invoice).
- 2. Contact your dealer or call Rapid Spray on 1800 011 000 to arrange assessment.
- 3. If a repair or replacement is approved, we'll process it as quickly as possible to get you back up and running.