



Rapid Spray Pty Limited
The Liquid Management People
ABN 58 162 622 095

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Telephone 1800 011 000
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Warranty Policy

The following warranty is the only warranty applicable to RAPID SPRAY products, and to the maximum extent permitted by law, overrides any other conditions or warranties expressed or implied on RAPID SPRAY products.

Other than legislative obligations to the contrary, RAPID SPRAY will not be liable for and incidental or consequential damages arising from the ownership or use of a Product. No person, including any dealer or representative of RAPID SPRAY is authorised to make any representation or warranty on behalf of RAPID SPRAY in addition or inconsistent with these provisions. Purchasers to whom these provisions apply agree to hold RAPID SPRAY not liable for claims by their customers in excess of the obligations of RAPID SPRAY expressly set forth herein.

NOTE: All tank and spray systems must have their warranty activated by returning warranty card attached with this document or online www.rapidspray.net/warranty/registration within 21 days of purchase by the end user.

The Warranty

All products sold by RAPID SPRAY are guaranteed to be free from defect in materials workmanship or manufacture for a period of 12 months from the initial date of purchase, excepting the following exclusions; any parts/products found by RAPID SPRAY to be defective, either in material or workmanship will be replaced or repaired within this period, at no cost to the initial purchaser if following conditions are met:

- The item has been operated in accordance with all instructions and warnings provided
- Item is still owned and operated by original purchaser - proof of purchase is required to obtain warranty

ABUSE

Failure as a result of neglect, such as improper operation, or lack of maintenance or continued operation after discovery of a defect that leads to further damage.

ALTERATIONS

Any unauthorised alteration, modification, attachments or unauthorised repair to equipment.

CLEAN-UP TIME

RAPID SPRAY does not pay for cleaning of products, parts or accessories or work area before or after the warranty repair. RAPID SPRAY retains the right to refusal of repair if products returned are not clean / decontaminated.

DAMAGE

Damages or machine/component failure caused by carelessness/recklessness or accidental damage, improper operation, excessive speed, inappropriate storage or transportation.

ENVIRONMENTAL CONDITIONS & APPLICATIONS

Deteriorated or failed components such as o-rings, diaphragms, hoses, seals and connections damaged by corrosive chemicals, dirt and sand, excessive heat, moisture or other environmental impacts. Warranty determination on these type of failures will be made by RAPID SPRAY, only after inspection of the failed component.

INABILITY / UNSUITABILITY

In no event shall RAPID SPRAY be liable to any person for indirect or consequential damages or for injury or commercial loss resulting from any use or inability to use any RAPID SPRAY product.

MAINTENANCE

Component failure due to failure to perform maintenance services such as, oil and grease changes/ top-ups, failure to clean tanks, pumps filters, nozzles and spray lines. Failure to tighten or replace loose or missing bolts, nuts, fittings, shields and covers.

RAPID SPRAY advises that all products sold and/or manufactured should be properly maintained / cleaned to ensure continued use.

NON-GENUINE PARTS

Damages or machine/component failure caused by carelessness/recklessness or accidental damage, improper operation, excessive speed, inappropriate storage or transportation.

CONTACT US

For more information about our policies, or if you have questions, please contact us by e-mail at info@rapidspray.net or by mail using the details provided below:

35 Enterprise Crescent, Singleton, NSW, 2330, Australia